

Consumer Guide To Elder Family Conflict Resolution-Mediation and Decision-Making Resources

Consumer checklist for making informed decisions:

1. **ARMS Promotes Conflict Resolution and Mediation Through Education**: The ARMS mission is to promote the use of conflict resolution and mediation services to empower decision-making for quality of life and care choices of elders and their families through consumer education and professional training programs.
2. **Selecting a Mediator With Advanced Elder Mediation Training**: The private mediators and staff members of the community based mediation programs listed on this consumer guide have completed at least 40-hours of basic mediation training and the 25-hour advanced ARMS Essentials For Elder Mediation Training program. The listed mediators and community based mediation programs are independent providers of mediation services. This guide is intended to be a community service resource only. Additional mediation resources are available at www.SCMA.org and www.mediate.com.
3. **What Would You Like To Know About Your Mediator?** ARMS does not endorse or promote any program, panel or individual. Consumers are encouraged to gather necessary information by asking helpful questions before selecting an individual or program to work with.

Questions to consider when selecting mediation:

4. **Do I completely understand the benefits and limitations of mediation?**
5. **What is a Community Based Mediation Program?**
6. **What is the difference between a private fee-for service mediator and a volunteer community based mediation program mediator?**
7. **Check it out!** Where do I find needed information about Elder Family Mediators, Professional Geriatric Care Managers, Professional Fiduciaries/ Conservators, Elder Law Attorneys, Probate Attorneys, Estate Planning Attorneys and other expertise and resources? Please see the ARMS Continuum for Intakes and the ARMS Consumer Guide for Resolving Concerns www.adultresolutionsandmediation.com or email ARMS4mediation@gmail.com.

Private and Community Based Mediation Resources

<u>Name</u>	<u>Geographical Area</u>	<u>Contact</u>
The Loyola Law School Center For Conflict Resolution Mary Culbert, Sara Campos, Alexandra Pogonat ❖ Mediation ❖ Spanish Spoken	L.A. County	Mary Culbert, Dir. 919 Albany Street L.A. CA. 90015 (213)736-8334 mary.culbert@lls.edu Sara.Campos@lls.edu Alexandra.Pogonat@lls.edu
L.A. City Attorney Dispute Resolution Program Eva E. Fisher, Rachael Ramirez ❖ Mediation ❖ Spanish Spoken	L.A. County	Avis Ridley-Thomas, Dir. 222 S. Hill, Ste. 600 L.A. CA. 90012 (213) 485-8324 Rachael.ramirez@lacity.org Eva.fisher@lacity.org
Court of Appeal, Second Appellate District Appellate Mediation Program ❖ Mediation	L.A. County	Theresa Carter-Mata 300 So. Spring St. L.A., CA. 90013 (323) 383-1943 Theresa.carter.mata@jud.ca.gov
Community Based Mediation Resources Community Service Programs, Inc. (CSP) Dispute Resolution Services ❖ Mediation ❖ Spanish Spoken	Orange County	Stephanie Winlock 1821 E. Dyer Rd., Suite 200 Santa Ana, CA 92705 (949)975-0244 Swinlock@cspinc.org www.cspinc.org
Barbara Brown <i>Background:</i> ❖ Attorney ❖ Mediator	L.A., Orange, Ventura, San Diego Counties; South Bay	11377 W. Olympic Blvd 10 th Floor L.A. CA. 90064 (310) 312-3242 bbrown@brownmediation.com www.mediate.com/bbrown

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Ross Cerny <i>Background:</i> <ul style="list-style-type: none">❖ Attorney❖ Mediator	L.A., Orange, Ventura, San Diego San Bernardino Counties; South Bay	2547 Kelton Avenue L.A., CA. 90064 (310) 441-2993 ross-cerny@civil-mediation.com www.civil-mediation.com
Georgia Daniels <i>Background:</i> <ul style="list-style-type: none">❖ Teacher❖ J.D./Legal Education❖ Mediator	L.A., Orange, Ventura, San Diego, San Bernardino Counties; South Bay	70 S. Lake Ave. Ste. 1000 Pasadena, CA. 91101 (626) 441-1900 info@georgiadaniels.com www.georgiadaniels.com
Judy Denenholz <i>Background:</i> <ul style="list-style-type: none">❖ Attorney❖ Mediator❖ LLM Dispute Resolution	L.A. Orange, Ventura, San Diego Counties; South Bay	175 S.Lake Ave. Pasadena, CA. 91101 (626-840-1504 jdenenholz@msn.com
Stephanie Greenleigh <i>Background:</i> <ul style="list-style-type: none">❖ Mediator	L.A.	1028 21 st St. Santa Monica, CA 90403 (310) 499-8545 sgreenleigh@earthlink.net
Althea P. Halchuck <i>Background:</i> <ul style="list-style-type: none">❖ Construction❖ Real Estate❖ Mediation	L.A., Orange, Ventura, Riverside, San Bernardino Counties South Bay	37 Aspen Way Rolling Hills Est., CA 90274 (310)377-0110 altheam@cox.net www.disputetoresolution.com
Charmane Johnson-Holmes <i>Background:</i> <ul style="list-style-type: none">❖ Business❖ Computer❖ Mediation	L.A., Orange, Ventura, San Bernardino Counties; South Bay	(626) 392-1409 cjholmes@earthlink.net
Staci L. Labovitz <i>Background:</i> <ul style="list-style-type: none">❖ Attorney❖ Medical Malpractice❖ Mediation	L.A. , Orange Counties South Bay	927 Deep Valley Drive, Suite 155 Rolling Hills Est., CA. 90274 (310) 544-TALK Staci@elderdialoguemediation.com

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Marty Olinick <i>Background:</i> <ul style="list-style-type: none">❖ Attorney❖ Mediator	L.A., Ventura Counties	24592 Indian Hill Lane West Hills, CA. 91307 (818) 348-0765 Olinick@sbcglobal.net
Michael S. Poles <i>Background:</i> <ul style="list-style-type: none">❖ Construction❖ Consulting/Expert❖ Mediation	L.A., Orange, Ventura Counties; South Bay	1202 Greenacre Ave. West Hollywood, CA. 90046 (323) 874-8973 mpoles@michaelpolesmediation.com www.michaelpolesmediation.com
Marc Purchin <i>Background:</i> <ul style="list-style-type: none">❖ Working Disabilities❖ Mediation		(310) 202-1155 mpurchin@purchinconsulting.com www.purchinconsulting.com
Brent J. Rosenbaum <i>Background:</i> <ul style="list-style-type: none">❖ Mediation	L.A., Ventura, Kern Counties; Santa Barbara, South Bay	1746 F. South Victoria Ave. Suite 190 Ventura, CA. 93003 (805) 746-5870 brent@rosenbaummediation.com www.rosenbaummediation.com
Myer Sankary <i>Background:</i> <ul style="list-style-type: none">❖ Attorney (Probate, Trusts, Wills)❖ Court Appointed Fiduciary❖ Estate Planning❖ Probate and Conservatorships❖ President, Southern California Mediation Association❖ Mediation	L.A., Ventura, Orange Counties	11670 Valleycrest Road Studio City, CA. 91604 (818) 231-2965 myerj@sankary-mediate.com www.sankary-mediate.com

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Jill Switzer <i>Background:</i> <ul style="list-style-type: none">❖ Attorney❖ Mediator	L.A., San Bernardino Counties	P.O. Box 91476 Pasadena, CA. 91109 (626) 354-2650 jillswitzer@sbcglobal.net
L. Therese White <i>Background:</i> <ul style="list-style-type: none">❖ Employment❖ Disabilities	L.A., Orange, Ventura, San Bernardino, San Diego Counties South Bay	10736 Jefferson Blvd. Suite 605 Culver City, CA. 90230 (323) 292-4813 theresewhite@yahoo.com
Michael H. White <i>Background:</i> <ul style="list-style-type: none">❖ Attorney❖ Mediator	L.A., Orange, Ventura, San Bernardino, Riverside, San Diego Kern Counties; South Bay	11024 Balboa Blvd. #615 Granada Hills, CA. 91344 (310) 243-3363 mhw4law@gmail.com